



**APPALACHIAN COMMUNITY FEDERAL CREDIT UNION**  
**Abusive Member Policy**

**PURPOSE:**

To protect ACFCU employees, officers, and volunteers from abusive and harassing behavior from members.

**POLICY:**

Members are expected to treat credit union employees, officers, and volunteers in a professional and courteous manner. Unreasonably abusive or harassing behavior from members will not be tolerated.

ACFCU reserves the right to suspend a member's access to any credit union service or facility at any time to protect its employees, officers, and volunteers from abusive behavior, or for any other reasonable cause.